

## Transcript FAQ

### Description

- **Transcripts will no longer be held for grades or degrees.**
- **You can pay for your transcript order with any major credit or debit card. Your credit or debit card is not charged until Eastman School of Music sends your transcript(s). However, if you use a debit card, your bank may put a hold on your funds when we pre-authorize your payment. If you have questions on the pre-authorization, please contact your bank.**
- **Order updates will be sent to you via email and, if you choose, text messages. You can also track your transcript order online.**
- **Transcripts cannot be released if the student's account shows any type of HOLD.**
- **All grades earned at the University of Rochester appear on the student's official transcript; the cumulative GPA for undergraduate students is based on all grades earned at the University regardless of the College of the University attended.**
- **If you have any questions or are having trouble accessing the system, please call our office at 585-274-1220.**
- **<https://www.rochester.edu/registrar/requests/transcripts.html>**

### Date

2024/07/18