

## 05.12 Resolving Problems

### Description

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A variety of difficulties may arise during a graduate student's degree-study. If things are not going smoothly between the student and the major applied teacher, advice should be sought from the relevant applied department chair and/or the Senior Associate Dean of Academic and Student Affairs. Problems with other courses should be taken to the appropriate department chair and subsequently, if necessary, to the Associate Dean of Graduate Studies. If a student feels that the difficulties s/he is experiencing are also affecting other graduate students, these difficulties should be brought to the attention of the officers of the Graduate Student Association, to see if they are indeed shared by others and to learn if concerted effort by the Association might be the most effective way to find a solution.

No problem which adversely affects a student's work at the School needs to be borne by the student alone. In addition to the avenues suggested above to secure assistance with School-related problems, help with personal problems also is available from the Office of Graduate Studies and others. In some cases, discussion by the student with different people of varying backgrounds (the Senior Associate Dean of Academic and Student Affairs, the Associate Dean of Graduate Studies, faculty members) may afford a wider choice of viewpoints. Problems will be treated confidentially in all faculty and administrative offices.

### Date

2024/07/06